



I.T. Rescue

Letting you do what you do best... run your business



 **sirona**
SOLUTIONS
advancing your success through technology

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The Average Failure Rate of Disk and Tape Drives is 100%

Incredible isn't it? Most people don't realise that ALL tape and disk drives fail at some point. But what's really dangerous is that most companies don't realise inevitable until it's too late.

Thanks to our I.T. Rescue service, you can safely upload your financial records, client data, emails and critical files to both a local network storage device and, via a secure Internet transfer, to an offsite data centre.



Near Real-Time Backups

With our "Incremental Forever" technology, an exact replica (known as an image) of your server is backed up in 15-minute increments. This means that if your system were to go down, the maximum amount of data lost would be limited to 15-minutes.



Secure Remote Storage

After imaging the servers, the backup device then encrypts and transmits the imaged data to a secure offsite location. In addition, the same encrypted image is then replicated and sent to alternate data centre. In the end you will end up with a total of three copies of the data in different locations. Remember – only you have the encryption key and the remote storage facilities are accessed by request only.



24/7 Monitoring

Your backup units, as well as the servers, are monitored 24/7. If the process fails, an alert is generated immediately to our engineers. For the most part, these errors are corrected remotely within minutes of receiving the notification. In case of more serious issues, Sirona Solutions will conduct repairs onsite. If irreparable damage has occurred, a replacement unit, complete with restored data, will be shipped overnight directly to you.



Key Benefits

- In the event of a site disaster a loan unit is shipped directly to you
- Encrypted Off-site Backup for Disaster Recovery
- Virtual Server can act as your Backup Server
- 24/7 Monitoring
- Near Real-Time Backups
- No Setup Fees (with certain plans)
- Large Data Capacity so you will not run out of backup space